

IDENT-CHECK: CHECK OF IDENTITY AND AGE ON DELIVERY



Make sure that your parcels are only delivered to the recipient in person – after the identity and - where applicable - the age have been checked against the identity card and documented.

YOUR BENEFITS

Prevents mail order fraud and takes care of particular aspects of the protection of minors (e.g., when sending alcoholic drinks, particular CDs/DVDs with erotic contents, or medicines requiring a doctor's prescription)

- **Secure and personal delivery**
You ensure that the item is only handed over to the recipient in person.
- **Check on identity and age**
A documented identification of the recipients is performed, supported by the ID card presentation.
- **Attractive Charge**
EUR 2,99 plus VAT in addition to the price of a parcel

SIMPLE COMMISSIONING FOR YOU

- The service is already part of your contract and can be ordered directly via the DHL shipping logistics systems (e.g. by using the Ship function in the Post & DHL Business Customer Portal). Of course the service is also available to you if you program your shipping logistics system autonomously
- You send us:
 - name and address of the recipient and
 - minimum age and/or date of birth

RELIABLE PERFORMANCE BY DHL

- The deliverer verifies the ID card of the recipient
- The goods are only handed over to the recipient in person; it is not possible to hand them over to an authorized person
- Comparison of first name, last name, and date of birth, if applicable: Data from the ID card is checked against the sender's requirements
- Documentation of type of ID card, ID number, and nationality

IMPORTANT NOTE

DHL Parcel offers a wide range of services which verify the recipient's identity and/or age during the parcel delivery process. For certain product categories, the recipient's identity and age need to be already verified before parcel delivery. For such cases Deutsche Post offers additional services, including the extensive POSTIDENT-portfolio. It is the sender's responsibility to check whether the selected service for the goods ordered by his customer complies with the legal requirements. For advice on this subject please consult a specialist responsible or a legal attorney.